

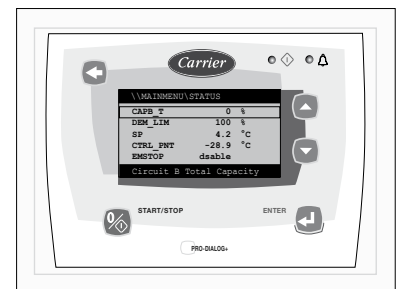


61AF

Pro-Dialog+ Control

PRO-DIALOG

AQUASNAP™



Operating instructions



Quality and Environment
Management Systems
Approval

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1 - SAFETY CONSIDERATIONS

1.1 - General

Installation, start-up and servicing of equipment can be hazardous if certain factors particular to the installation are not considered: operating pressures, presence of electrical components and voltages and the installation site (elevated plinths and built-up structures). Only properly qualified installation engineers and highly qualified installers and technicians, fully trained for the product, are authorised to install and start-up the equipment safely. During all servicing operations all instructions and recommendations which appear in the installation and service instructions for the product, as well as on tags and labels fixed to the equipment and components and accompanying parts supplied separately, must be read, understood and followed.

- Apply all standard safety codes and practices.
- Wear safety glasses and gloves.
- Use the proper tools to move heavy objects. Move units carefully and set them down gently.

1.2 - Avoid electrocution

Only personnel qualified in accordance with IEC (International Electrotechnical Commission) recommendations may be permitted access to electrical components. It is particularly recommended that all sources of electricity to the unit be shut off before any work is begun. Shut off the main power supply at the main circuit breaker or isolator.

IMPORTANT: This equipment conforms to all applicable codes regarding electromagnetic compatibility.

2 - GENERAL DESCRIPTION

2.1 - General

Pro-Dialog is an electronic control system to regulate units of the following types: 61AF

These units have only one refrigerant circuit.

The Pro-Dialog control regulates:

- compressor start-up to control the water loop
- the fans to optimise operation of each refrigerant circuit
- the defrost cycles to ensure the operation of the refrigerant circuit.

As standard Pro-Dialog offers three on/off commands:

- Local - on/off command using the keyboard
- Remote - wired on/off command using volt-free contacts
- Network - Carrier Comfort Network (CCN) on/off command.

The command type is selected in advance by keyboard.

2.2 - Abbreviations used

In this manual, the compressors are labelled A1 and A2.

The following abbreviations are used frequently:

| | |
|--------|---|
| CCN | Carrier Comfort Network |
| LED | Light Emitting Diode |
| LEN | Internal communication bus linking the main board to the slave boards |
| SCT | Saturated condensing temperature |
| SST | Saturated suction temperature |
| EXV | Electronic expansion valve |
| PD-AUX | Auxiliary input/output board |

3 - HARDWARE DESCRIPTION

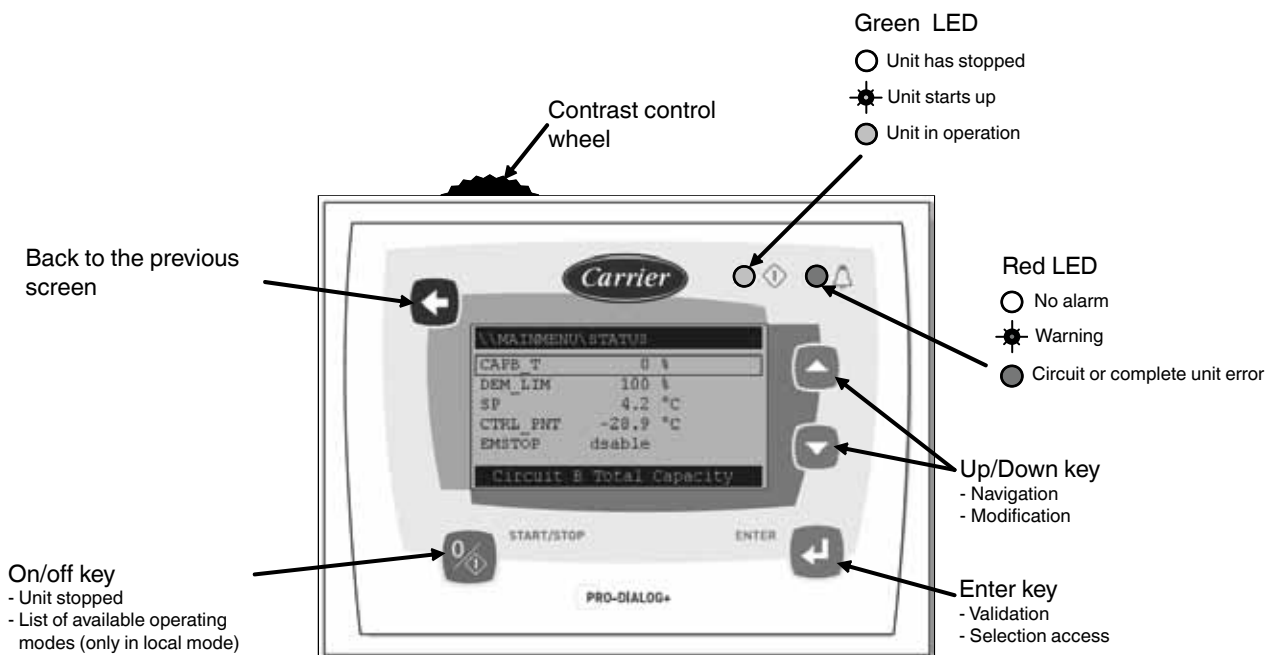
3.1 - General

The control system consists of an NRCP2-BASE board (that can control up to two compressors), a PD-AUX board (that allows control of the different electric heater stages), an EXV board (that ensures the control of the EXV function) and a user interface. Certain options may require a number of additional PD-AUX boards.

All boards communicate via an internal LEN bus. The NRCP2-BASE board contains the complete control program for the machine, and continuously manages the recovery of the values of the various temperature and pressure sensors.

The user interface includes an alphanumeric eight-line display, two LEDs, five navigation keys and a contrast control wheel.

Figure 1 - Control board



3.2 - Electrical supply to boards

All boards are supplied from a common 24 V a.c. supply referred to earth.

In the event of a power supply interrupt, the unit restarts automatically without the need for an external command. However, any faults active when the supply is interrupted are saved and may in certain cases prevent a circuit or unit from restarting.

CAUTION: Maintain the correct polarity of the power supply connection of the boards, to ensure that they are not damaged.

3.3 - Light emitting diodes on boards

All boards continuously check and indicate the proper operation of their electronic circuits. A light emitting diode (LED) lights on each board when it is operating properly.

- The red LED that flashes for a two-second period - one second on, one second off - indicates correct operation. A different rate indicates a board or a software failure.
- The green LED flashes continuously on all boards to show that the board is communicating correctly over its internal bus. If the LED is not flashing, this indicates a LEN bus wiring problem.
- The orange LED of the master board flashes during any communication via the CCN bus.

3.4 - The sensors

Pressure sensors

Two types of electronic sensors are used:

- low pressure: suction pressure and pump entering pressure (optional),
- high pressure: discharge pressure and economiser pressure.

Thermistors

The heat exchanger water sensors are installed in the entering and leaving side. The outdoor temperature sensor is mounted under a metal plate. An additional sensor placed on an air heat exchanger pipe ensures defrost operation.

3.5 - The controls

Water circulation pump

The controller regulates the heat exchanger water pumps.

Heaters

They protect the heat exchanger (and the piping for units without pump) against frost, if the unit has stopped and is energised.

Boiler

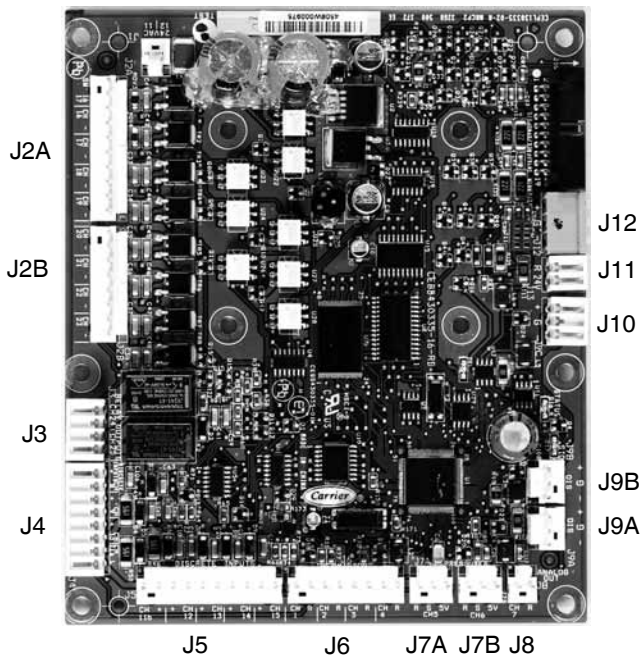
This output authorises start/stop of a boiler.

3.6 - Connections at the user terminal block

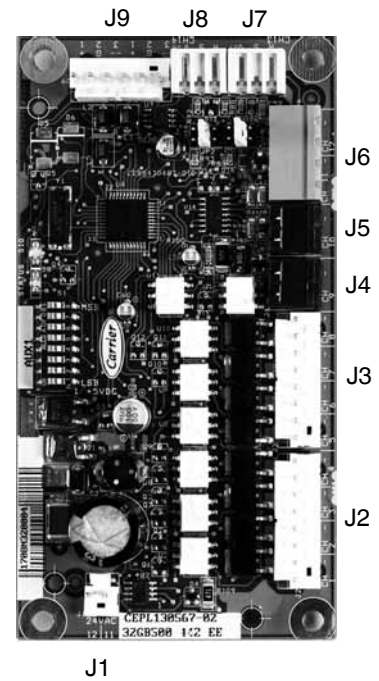
3.6.1 - General description

The contacts below are available at the user terminal block on the NRCP2-BASE boards. Some contacts can only be used if the unit operates in remote operating type (Remote).

NRCP2-BASE control board



Optional PD-AUX board



NRCP2-BASE board connections

| Connector/channel | Type | Terminal | Description |
|-------------------|--------|----------|--|
| CH 08/J4 | DI | 32-33 | Remote on/off switch |
| CH 09/J4 | DI | | Customer safety loop input (0 = fault, 1 = OK) |
| CH 10/J4 | DI | 73-74 | Capacity limitation selection |
| CH 12/J5 | DI | | Setpoint selection |
| CH 13/J5 | DI | | Power detection input (micro-cut protection) |
| CH 20/J2B | DO | | Reversible four-way valves |
| CH 21/J2B | DO | | Water heater command |
| XXXX/J12 | Series | | RJ-45 series connection - Pin 1: signal + - Pin 2: ground - Pin 3: signal - |

3.6.2 - Volt-free on/off contact

If the unit works in the remote operating mode (Remote) the operation of the on/off contact is as follows:

Without multiplexing

| | Off | On heating |
|----------------|------|------------|
| On/off contact | Open | Closed |

With multiplexing

| | Off | On heating | On auto |
|----------------|------|------------|---------|
| On/off contact | Open | Closed | Open |

3.6.3 - Volt-free setpoint selection contact

| | Heating | |
|-----------------------------|---------|--------|
| | hsp 1 | hsp 2 |
| Set point selection contact | Open | Closed |

3.6.4 - Volt-free capacity limitation selection contact

| | 100% | Limit |
|---------------------|------|--------|
| Capacity limitation | Open | Closed |

4. SETTING UP PRO-DIALOG+ CONTROL

4.1 - General features

The interface includes different screens that are listed below:

- Default screens with direct display of the main parameters,
- Menu screens for navigation,
- Data/configuration screens listing the parameters by type,
- Operating mode selection screen,
- Password entry screen,
- Parameter modification screen.

NOTE: If the interface is not used for a long period, it will go black. The control is always active, the operating mode remains unchanged. The interface screen is re-animated, when the user presses a key. Pressing the key once illuminates the screen, pressing the key a second time leads to a screen that is related to the context and the key symbol.

4.2 - Default screen characteristics

There are four default screens. Each screen shows:

- The unit status, its screen number,
- Three displayed parameters.

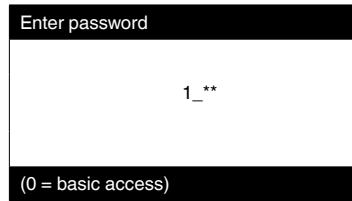
| | | |
|-------------------------|------|---|
| LOCAL OFF | 1 | On the left the unit status, on the right the screen number |
| Entering water temp | | Description of the first parameter |
| EWT | 40°C | Abbreviation and value with unit of measurement of the first parameter |
| Leaving water temp | | Description of the second parameter |
| LWT | 46°C | Abbreviation and value with unit of measurement of the second parameter |
| Outside air temperature | | Description of the third parameter |
| OAT | 4°C | Abbreviation and value with unit of measurement of the third parameter |

Pressing the Up or Down key changes one default screen to another default screen. The screen number is updated.

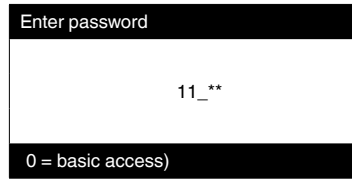
4.3 - Password screens

| | |
|--------------------|--|
| Enter password | Description of the password entry screen |
| 0_** | Password value |
| (0 = basic access) | Description |

The password is entered digit by digit. The cursor is shown at the current digit that flashes. The arrow keys modify the digit value. The digit modification is validated with the Enter key and the cursor is moved to the next digit.



The first digit is 1, the cursor is positioned on the second digit



Pressing the Enter key at a digit without value validates the overall selection of the password. The screen is refreshed by the menu list, and the items displayed depend on the level of the activated password.

The entry of an incorrect password keeps the password entry screen.

Password selection 0 (zero) can simply be made by pressing the Enter key twice in succession.

4.4 - Menu screen characteristics

| | | |
|-------------------------|--|--|
| \\MAINMENU | Current path in the menu structure | |
| GENUNIT | HYDROKIT | Selection cursor to the left of the first column |
| TEMP | RUNTIME | |
| PRESSURE | MODES | Menu list |
| SETPOINT | LOGOUT | |
| INPUTS | | |
| OUTPUTS | | |
| General Parameters Menu | Description of the menu framed by the selection cursor | |

Each menu item defines the access to categorised data. The Up and Down arrows position the cursor at the current item. The Enter key activates the display of the selected sub-menu.

The item LOGOUT permits exiting from the menu screen and protects access by a user password. The “Previous” key permits exiting from the current screen without deactivating the password-protected access.

4.5 - Data screen or configurable parameter characteristics

The data screens display information parameters such as temperatures or pressures. The configuration screens display unit control parameters such as the water temperature setpoints.

| | | |
|---------------------------|------|--|
| \MAINMENU\TEMP | | Current path in the menu structure |
| EWT | 40°C | List of items |
| LWT | 46°C | Cursor position |
| OAT | 4°C | |
| CHWSTEMP | 46°C | |
| SCT_A | 49°C | |
| Leaving Water Temperature | | Description of the item framed by the selection cursor |

The Up and Down arrow keys position the cursor on the current menu item. The Enter key activates the parameter modification (if possible). Any non-pertinent modification attempt is blocked by a refusal screen.

4.6 - Parameter modification

A configuration parameter can be modified by positioning the cursor and then pressing the Enter key.

| | | |
|--------------------|--------|--|
| \MAINMENU\SETPOINT | | Current path in the menu structure |
| hps1 | 45°C | List of items |
| hps2 | 45°C | Cursor position |
| hramp_sp | 0.6°C | |
| lim_sp1 | 100% | |
| hramp_sp | 27.4°C | |
| Heating Setpoint 2 | | Description of the item framed by the selection cursor |

The following screen allows modification of a parameter.

| | | |
|--------------------|-------|--------------------|
| Modify value | | Screen description |
| | hsp 1 | |
| 45 | °C | Current value |
| - | °C | Cursor position |
| Heating Setpoint 2 | | Item description |

The Up and Down arrow keys permit the selection of the first digit. Pressing the Up key successively scrolls up to the following symbols:

0, 1, 2, 3, 4, 5, 6, 7, 8, 9, ., -.

The Down key follows the reverse order of the Up key in scrolling down the digit list above. Each digit is validated with the Enter key.

The - sign is only accessible for the first selected character.

| | | |
|--------------------|-------|-----------------------------|
| Modify value | | Description of the screen |
| | hsp 2 | |
| 45 | °C | Current value |
| 46 | °C | New value before validation |
| Heating Setpoint 2 | | Item description |

The value is validated with the Enter key. At any time the return key cancels the current modification.

ATTENTION: If the user exits from the current data screen, the value is saved. A saving confirmation is displayed. The Enter key validates the parameter modification(s). The Return to the Previous Screen key cancels the current modification(s).

| | | |
|-------------------|--|---|
| \MAINMENUSETPOINT | | Current path in the menu structure |
| Save changes? | | Confirmation that the modification is saved |

4.7 - Operating mode screen

The unit is in Local Off mode, pressing the on/off (0/1) key once activates the display of the operating mode screen.

| | | |
|---------------------|--------|-------------------------------------|
| Select Machine Mode | | Description of the screen |
| Local On | ↑ ↓ | List of the machine operating modes |
| Local Schedule | | Cursor |
| CCN | | |
| Remote | | |

The Up and Down keys position the cursor on the selected operating mode. Four modes are immediately displayed on the screen. To access operating modes that are not visible, please use the Up and Down keys.

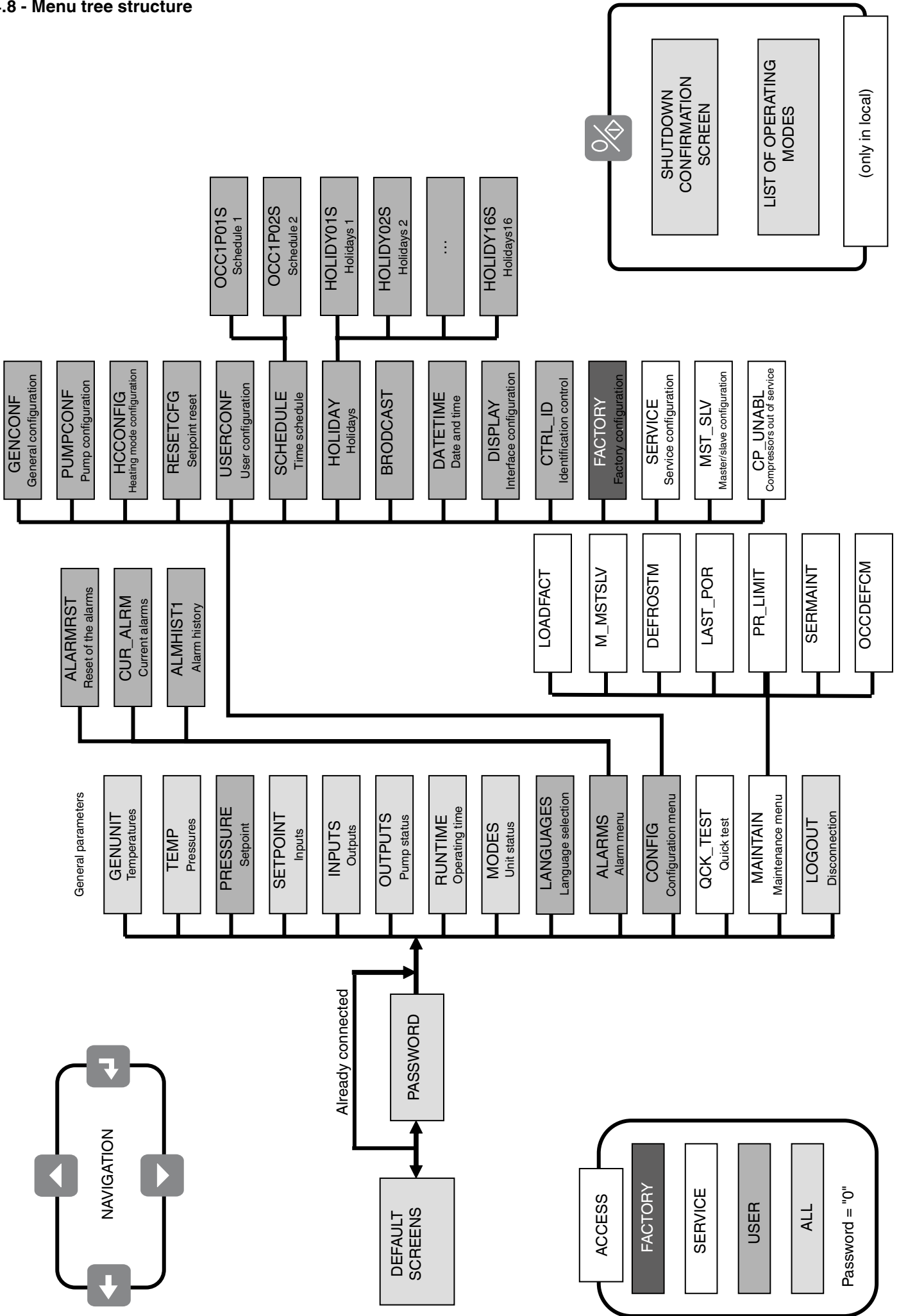
When the operating mode has been selected, the new operating mode can be validated with the Enter key.

| | | |
|------------------|--|----------------------------------|
| Command accepted | | Operating mode validation screen |
| | | |

When the unit is in an operating mode and the On/off key is pressed, the unit will stop. A confirmation screen protects the unit against inadvertent shutdowns.

| | | |
|--------------------------------|--|--------------------------------------|
| PRESS ENTER TO CONFIRM STOP | | Machine shutdown confirmation screen |
|--------------------------------|--|--------------------------------------|

4.8 - Menu tree structure



4.9 - Detailed menu description

ATTENTION: Depending on the unit characteristics, certain menu items are not used.

4.9.1 - GENUNIT menu

| NAME | FORMAT | UNIT | NOTE | DESCRIPTION |
|----------|----------------|------|------|--|
| CTRL_TYP | 0/1/2 | - | 1 | Control mode type |
| STATUS | 0-9 | - | 2 | Operating status |
| min_left | 0-15 | min | | Start-up delay |
| LSP_SEL | 0/1/2 | - | 11 | Setpoint selection via the interface |
| SP_SEL | 0/1/2 | - | 10 | Setpoint selection via the CCN network |
| SP_OCC | Yes/No | - | | Occupancy setpoint |
| CHIL_S_S | Enable/Disable | - | 3 | Unit start/stop via the CCN network |
| CHIL_OCC | Yes/No | - | 4 | Unit time schedule via the CCN network |
| CAP_T | nnn | % | | Total unit capacity |
| DEM_LIM | nnn | % | 7 | Demand limit value |
| SP | ±nnn.n | °C | | Current setpoint |
| CTRL_PNT | ±nnn.n | °C | 8 | Control point |
| EMSTOP | Enable/Disable | - | 9 | CCN emergency stop |

| NOTE | DESCRIPTION |
|------|---|
| 1 | 0 = Local, 1 = CCN, 2 = Remote |
| 2 | The STATUS point can have the following values: Off > STATUS = 0 Ready > STATUS = 5 Running > STATUS = 1 Override > STATUS = 6 Stopping > STATUS = 2 Defrost > STATUS = 7 Delay > STATUS = 3 Run Test > STATUS = 8 Tripout > STATUS = 4 Test > STATUS = 9 |
| 3 | Permits starting/stopping the machine, in CCN mode only. The override value is displayed, but only used, if the unit is in CCN mode. |
| 4 | Indicates if the unit is in occupied mode or not. In CCN mode the value can be forced and used instead of actual occupancy status. |
| 7 | Demand limit active. This point can be forced in CCN mode and this override value will have priority over the other limit values (external or limit control). |
| 8 | Control point. This point can be forced in CCN mode and this override value will have priority over the value calculated by the control. |
| 9 | Always active if the unit is not in CCN mode. |
| 10 | Setpoint selection. This point can be forced in CCN mode and this override value will have priority over the setpoint selection in Remote mode. |
| 11 | 0 = Auto, 1 = Spt1, 2 = Spt2 |

4.9.2 - TEMP menu

| NAME | FORMAT | UNIT | DESCRIPTION |
|----------|--------|------|--|
| EWT | ±nnn.n | °C | Heat exchanger entering water temperature |
| LWT | ±nnn.n | °C | Heat exchanger leaving water temperature |
| OAT | ±nnn.n | °C | Outside air temperature |
| CHWSTEMP | ±nnn.n | °C | Common master/slave temperature |
| SCT_A | ±nnn.n | °C | Saturated condensing temperature |
| SST_A | ±nnn.n | °C | Saturated suction temperature |
| SUCT_T | ±nnn.n | °C | Suction gas temperature |
| ECO_SST | ±nnn.n | °C | Saturated suction temperature at the EXV Eco |
| ECO_SUCT | ±nnn.n | °C | Suction gas temperature at the EXV Eco |
| DEFRT_A | ±nnn.n | °C | Defrost temperature |
| DEFRT_2 | ±nnn.n | °C | Defrost temperature of the second heat exchanger |

4.9.3 - PRESSURE menu

| NAME | FORMAT | UNIT | DESCRIPTION |
|----------|--------|------|--------------------------|
| DP_A | ±nnn.n | kPa | Discharge pressure |
| SP_A | ±nnn.n | kPa | Main suction pressure |
| ECO_SP_A | ±nnn.n | kPa | Suction pressure EXV Eco |
| W_P_IN | ±nnn.n | kPa | Entering water pressure |

4.9.4 - SETPOINT menu

| NAME | FORMAT | DEFAULT | UNIT | DESCRIPTION |
|----------|------------|---------|------|--------------------|
| hsp1 | 26.7 to 65 | 65 | °C | Heating setpoint 1 |
| hsp2 | 26.7 to 66 | 61 | °C | Heating setpoint 2 |
| hramp_sp | 0.2 to 2.0 | 1 | ^C | Ramp loading |
| lim_sp1 | 0 to 100 | 100 | % | Limit setpoint |

4.9.5 - INPUTS menu

| NAME | FORMAT | UNIT | DESCRIPTION |
|----------|------------|------|--|
| ONOFF_SW | Open/Close | - | Remote start/stop contact |
| SETP_SW | Open/Close | - | Remote setpoint contact |
| LIM_SW1 | Open/Close | - | Remote capacity limitation contact |
| FLOW_SW | Open/Close | - | Water flow rate/customer safety loop contact |
| leak_v | nn.n | Volt | Leak detector value |
| Lock_sw2 | Open/Close | - | Customer safety loop contact |

4.9.6 - OUTPUTS menu

| NAME | FORMAT | UNIT | DESCRIPTION |
|----------|--------|------|--------------------------------------|
| CP_A1 | On/Off | - | Compressor output A1 |
| CP_A2 | On/Off | - | Compressor output A2 |
| FAN_A1 | 0 to 2 | - | Fan speed A1 |
| FAN_A2 | 0 to 2 | - | Fan speed A2 |
| EXV_A | nnn | % | Main EXV position |
| EXV_ECO | nnn | % | EXV Eco position |
| EV_VALV1 | On/Off | - | Shut-off valve compressor A1/EXV Eco |
| EV_VALV2 | On/Off | - | Shut-off valve compressor A2/EXV Eco |
| RV_A | On/Off | - | Four-way valves |
| EXC_HEAT | On/Off | - | Heat exchanger heater |
| BOILER | On/Off | - | Boiler command |
| EHS_STEP | n | - | Electric heater stage |
| PUMP_1 | On/Off | - | Output pump 1 |
| ALARM | On/Off | - | Alarm relay |
| RUNNING | On/Off | - | Unit on relay |

4.9.7 - RUNTIME menu

| NAME | FORMAT | UNIT | DESCRIPTION |
|-----------|--------|-------|---|
| HR_MACH | nnnnn | hours | Number of unit operating hours |
| st_mach | nnnnn | - | Number of unit start-ups |
| HR_CP_A1 | nnnnn | hours | Number of operating hours compressor A1 |
| st_cp_a1 | nnnnn | - | Number of start-ups compressor A1 |
| HR_CP_A2 | nnnnn | hours | Number of operating hours compressor A2 |
| st_cp_a2 | nnnnn | - | Number of start-ups compressor A2 |
| hr_fana1l | nnnnn | hours | Number of low-speed operating hours fan A1 |
| hr_fana1h | nnnnn | hours | Number of high-speed operating hours fan A1 |
| hr_fana2l | nnnnn | hours | Number of low-speed operating hours fan A2 |
| hr_fana2h | nnnnn | hours | Number of high-speed operating hours fan A2 |
| hr_pump | nnnnn | hours | Number of pump operating hours |

4.9.8 - MODES menu

| NAME | FORMAT | UNIT | DESCRIPTION |
|----------|--------|------|-----------------------------------|
| m_limit | Yes/No | - | Capacity limitation active |
| m_ramp | Yes/No | - | Ramp loading active |
| m_cooler | Yes/No | - | Heat exchanger heater active |
| m_SM | Yes/No | - | Aquasmart active |
| m_leadla | Yes/No | - | Master/slave active |
| m_night | Yes/No | - | Low-noise level night mode active |
| m_heater | Yes/No | - | Electric heater stages active |
| m_boiler | Yes/No | - | Boiler active |
| m_defr_a | Yes/No | - | Defrost active |
| m_sst_a | Yes/No | - | Low suction temperature |
| m_dgt_a | Yes/No | - | High discharge gas temperature |
| m_hp_a | Yes/No | - | High pressure |
| m_sh_a | Yes/No | - | High pressure |

4.9.9 - ALARMS menu

| NAME | DESCRIPTION |
|-----------|----------------|
| ALARMRST | Alarm reset |
| CUR_ALARM | Current alarms |
| ALMHIST1 | Alarm history |

4.9.10 - CONFIG menu

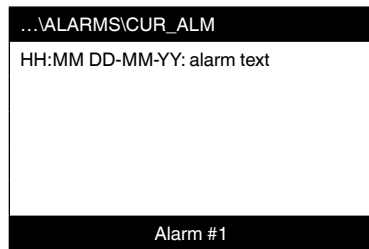
| NAME | DESCRIPTION |
|------------|---------------------------------|
| GEN_CONF | General configuration menu |
| PUMPCONF | Pump configuration menu |
| HC_CONFIG | Heating mode configuration menu |
| RESETCFG | Reset configuration menu |
| USERCONFIG | User configuration menu |
| SCHEDULE | Time schedule |
| HOLIDAY | Holiday calendar |
| BROADCAST | Summer time/winter time control |
| DATETIME | Time adjustment |
| DISPLAY | Parameter display |
| CTRL_ID | Control identification |

4.9.11 - ALARMRST menu

| NAME | FORMAT | UNIT | DESCRIPTION |
|----------|--------|------|----------------------|
| RST_ALM | Yes/No | - | Alarm reset |
| ALM | Normal | - | Alarm status |
| alarm_1c | nnnnn | - | Current alarm 1 |
| alarm_2c | nnnnn | - | Current alarm 2 |
| alarm_3c | nnnnn | - | Current alarm 3 |
| alarm_4c | nnnnn | - | Current alarm 4 |
| alarm_5c | nnnnn | - | Current alarm 5 |
| alarm_1 | nnnnn | - | Current JBus alarm 1 |
| alarm_2 | nnnnn | - | Current JBus alarm 2 |
| alarm_3 | nnnnn | - | Current JBus alarm 3 |
| alarm_4 | nnnnn | - | Current JBus alarm 4 |
| alarm_5 | nnnnn | - | Current JBus alarm 5 |

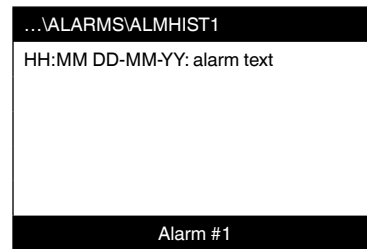
4.9.12 - CUR_ALARM menu

This menu lists up to ten a active alarms. For each alarm the display shows the time and date the alarm was generated as well as the alarm description. Each screen shows one alarm.



4.9.13 - ALMHIST1 menu

This menu lists up to twenty alarms that have occurred at the unit. For each alarm the display shows the time and date the alarm was generated as well as the alarm description. Each screen shows one alarm.



4.9.14 - SCHEDULE menu

| NAME | DESCRIPTION |
|----------|---------------------------------------|
| OCC1P01S | Unit on/off time schedule |
| OCC1P02S | Unit setpoint selection time schedule |

4.9.15 - HOLIDAY menu

| NAME | DESCRIPTION |
|----------|-------------------|
| HOLDY_01 | Holiday period 1 |
| HOLDY_02 | Holiday period 2 |
| HOLDY_03 | Holiday period 3 |
| HOLDY_04 | Holiday period 4 |
| HOLDY_05 | Holiday period 5 |
| HOLDY_06 | Holiday period 6 |
| HOLDY_07 | Holiday period 7 |
| HOLDY_08 | Holiday period 8 |
| HOLDY_09 | Holiday period 9 |
| HOLDY_10 | Holiday period 10 |
| HOLDY_11 | Holiday period 11 |
| HOLDY_12 | Holiday period 12 |
| HOLDY_13 | Holiday period 13 |
| HOLDY_14 | Holiday period 14 |
| HOLDY_15 | Holiday period 15 |
| HOLDY_16 | Holiday period 16 |

4.9.16 - BROADCAST menu

| NAME | FORMAT | DEFAULT | UNIT | DESCRIPTION |
|--------------------|----------------|---------|------|--|
| ccnbroad | 0/1/2 | 2 | - | Activates the broadcast 0 = deactivated, 1= broadcast during holidays at the network, 2 = broadcast during holidays, machine only |
| oatbusnm | 0 to 239 | 0 | - | Broadcast of the outside temperature Bus number of the machine with the outside temperature |
| oatlocad | 0 to 239 | 0 | - | Element number of the machine with the outside temperature |
| dayl_sel | Disable/Enable | Disable | - | Activation summer time, winter time |
| Summer time | | | | |
| startmon | 1 to 12 | 3 | - | Month |
| startdow | 1 to 7 | 7 | - | Day of the week (1 = Monday) |
| startwom | 1 to 5 | 5 | - | Week of the month |
| Winter time | | | | |
| stopmon | 1 to 12 | 10 | - | Month |
| stopdow | 1 to 7 | 7 | - | Day of the week (1 = Monday) |
| stopwom | 1 to 5 | 5 | - | Week of the month |

4.9.17 - GENCONF menu

| NAME | FORMAT | DEFAULT | UNIT | DESCRIPTION |
|----------|----------------|---------|------|---|
| ramp_sel | Yes/No | No | - | Ramp loading sequence |
| off_on_d | 1 to 15 | 1 | min | Start-up delay |
| nh_start | 00:00 to 24:00 | 00:00 | - | Night mode start hour |
| nh_end | 00:00 to 24:00 | 00:00 | - | Night mode stop hour |
| bas_menu | 0 to 3 | 0 | - | Basic menu configuration 0 = total access 1 = access to the alarm menu by password 2 = access to the setpoint menu by password 3 = combination of 1 and 2 |
| synoptic | Yes/No | No | - | Synoptic diagram display |

4.9.18 - PUMPCONF menu

| NAME | FORMAT | DEFAULT | UNIT | DESCRIPTION |
|----------|--------|---------|------|--|
| pump_seq | Yes/No | No | - | Heat exchanger pump availability |
| pump_per | Yes/No | No | - | Pump seizure protection |
| pump_sby | Yes/No | No | - | Pump shutdown when the unit is in standby |
| pump_loc | Yes/No | Yes | - | Flow rate verification when the pump has shut down |

4.9.19 - HCCONFIG menu

| NAME | FORMAT | DEFAULT | UNIT | DESCRIPTION |
|----------|-----------|---------|---------|---|
| hr_sel | 0 to 3 | 0 | - | Heating reset selection 1 = outside temp., 0 = none, 2 = delta T |
| heat_th | -20 to 0 | -15 | °C | Outside temperature threshold heating mode |
| boil_th | -30 to 15 | -25 | °C | Outside temperature threshold for the boiler |
| ehs_th | -5 to 21 | 5 | °C | Outside temperature threshold for electric heater stages |
| ehs_back | Yes/No | No | - | One backup electric heater stage |
| ehs_pull | 0 to 60 | 0 | minutes | Delay before start-up of the first electric heater stage |
| ehs_defr | Yes/No | No | - | Quick electric heat stages for defrost |

4.9.20 - RESETCFG menu

| NAME | FORMAT | DEFAULT | UNIT | DESCRIPTION |
|-----------|---------------|---------|------|---------------------------------------|
| oathr_non | -10 to 51.7 | -10 | °C | Outside temperature for no reset |
| oathr_fu | -10 to 51.7 | -10 | °C | Outside temperature for maximum reset |
| dt_hr_non | -17.8 to -3.9 | -17.8 | ^C | Delta T for no reset |
| dt_hr_fu | -17.8 to -3.9 | -17.8 | ^C | Delta T for maximum reset |
| v_hr_non | -17.8 to -6.7 | -17.8 | ^C | Current value for no reset |
| v_hr_fu | -17.8 to -6.7 | -17.8 | ^C | Current value for maximum reset |
| hr_deg | -34.4 to 1.1 | -17.8 | ^C | Heating mode reset value |

4.9.21 - USERCONF menu

| NAME | FORMAT | DEFAULT | UNIT | DESCRIPTION |
|----------|-----------|---------|------|---|
| language | 0 to 5 | 0 | - | Language selection English = 0, Spanish = 1, French = 2, German = 3, Italian = 4, Translation = 5 |
| use_pass | 1 to 9999 | 11 | - | User password |

4.9.22 - DATETIME menu

| NAME | FORMAT | DEFAULT | UNIT | DESCRIPTION |
|----------|---------|---------|---------|---------------------------------|
| hour | 0 to 24 | | hours | Hour |
| minutes | 0 to 59 | | minutes | Minutes |
| dow | 1 to 7 | | - | Day of the week |
| tom_hol | No/Yes | No | - | Holiday tomorrow? |
| tod_hol | No/Yes | No | - | Holiday today? |
| dlig_off | No/Yes | | - | Winter time change-over active? |
| dlig_on | No/Yes | | - | Summer time change-over active? |
| d_of_m | 1 to 31 | | - | Day of the month |
| month | 1 to 12 | | - | Month |
| year | 0 to 99 | | - | Year |

4.9.23 - CTRL_ID menu

| NAME | FORMAT | DEFAULT | UNIT | DESCRIPTION |
|----------|---------------|-------------------|------|---------------------|
| elemt_nb | 1 to 239 | 1 | - | Element number |
| bus_nb | 0 to 239 | 0 | - | Bus number |
| baudrate | 9600 to 38400 | 9600 | - | Communication speed |
| | | 61 AF Pro-Dialog+ | | Description |
| | | CSA-SR-20H430NN | | Software version |
| | | - | | Serial number |

4.9.24 - OCC1PSX menu

The control provides two timer programs:

The first timer program (No. 1) provides a means to automatically switch the unit from an occupied mode to an unoccupied mode: the unit is started during occupied periods.

The second timer program (No. 2) provides a means to automatically switch the active setpoint from an occupied setpoint to an unoccupied setpoint, if the Auto mode has been selected.

Setpoint 1 is used during occupied periods, setpoint 2 during unoccupied periods.

Each schedule consists of eight time periods set by the operator. These time periods can be flagged to be in effect or not in effect on each day of the week plus a holiday period. The day begins at 00.00 hours and ends at 23.59 hours.

Program is in unoccupied mode unless a schedule time period is in effect. If two periods overlap and are both active on the same day, the occupied mode takes priority over the unoccupied period.

Each of the eight periods can be displayed and changed with the aid of a sub-sub-menu. The following table shows how to access the period configuration. Method is the same for the time schedule 1 or the time schedule 2.

Time schedule type:

| Time | MON | TUE | WES | THU | FRI | SAT | SUN | HOL |
|------|-----|-----|-----|-----|-----|-----|-----|-----|
| 0 | P1 | | | | | | | |
| 1 | P1 | | | | | | | |
| 2 | P1 | | | | | | | |
| 3 | | | | | | | | |
| 4 | | | | | | | | |
| 5 | | | | | | | | |
| 6 | | | | | | | | |
| 7 | P2 | P2 | P3 | P4 | P4 | P5 | | |
| 8 | P2 | P2 | P3 | P4 | P4 | P5 | | |
| 9 | P2 | P2 | P3 | P4 | P4 | P5 | | |
| 10 | P2 | P2 | P3 | P4 | P4 | P5 | | |
| 11 | P2 | P2 | P3 | P4 | P4 | P5 | | |
| 12 | P2 | P2 | P3 | P4 | P4 | | | |
| 13 | P2 | P2 | P3 | P4 | P4 | | | |
| 14 | P2 | P2 | P3 | P4 | P4 | | | |
| 15 | P2 | P2 | P3 | P4 | P4 | | | |
| 16 | P2 | P2 | P3 | P4 | P4 | | | |
| 17 | P2 | P2 | P3 | | | | | |
| 18 | | | P3 | | | | | |
| 19 | | | P3 | | | | | |
| 20 | | | P3 | | | | P6 | |
| 21 | | | | | | | | |
| 22 | | | | | | | | |
| 23 | | | | | | | | |

- MON: Monday
- TUE: Tuesday
- WED: Wednesday
- THU: Thursday
- FRI: Friday
- SAT: Saturday
- SUN: Sunday
- HOL: Holiday

 Occupied
 Unoccupied

| | Starts at | Stops at | Active on |
|---------------|--------------------------|----------|-------------------|
| P1: period 1, | 0h00, | 3h00, | Monday |
| P2: period 2, | 7h00, | 18h00, | Monday + Tuesday |
| P3: period 3, | 7h00, | 21h00, | Wednesday |
| P4: period 4, | 7h00, | 17h00, | Thursday + Friday |
| P5: period 5, | 7h00, | 12h00, | Saturday |
| P6: period 6, | 20h00, | 21h00, | Holidays |
| P7: period 7, | Not used in this example | | |
| P8: period 8, | Not used in this example | | |

| Configuration menu for occupied and unoccupied periods | | | | |
|--|------------|----------|-------|--|
| NAME | FORMAT | DEFAULT | UNIT | DESCRIPTION |
| OVR_EXT | 0-4 | 0 | hours | Occupied schedule override |
| DOW1 | 0/1 | 11111111 | - | Period 1 day of the week MTWTFSSH Monday Tuesday Wednesday Thursday Friday Saturday Sunday Holiday |
| OCCTOD1 | 0:00-24:00 | 00:00 | - | Occupied from |
| UNOCTOD1 | 0:00-24:00 | 24:00:00 | - | Occupied until |
| DOW2 | 0/1 | 0 | - | Period 2 days of the week MTWTFSSH Monday Tuesday Wednesday Thursday Friday Saturday Sunday Holiday |
| OCCTOD2 | 0:00-24:00 | 00:00 | - | Occupied from |
| UNOCTOD2 | 0:00-24:00 | 00:00 | - | Occupied until |
| DOW3 | 0/1 | 0 | - | Period 3 days of the week MTWTFSSH Monday Tuesday Wednesday Thursday Friday Saturday Sunday Holiday |
| OCCTOD3 | 0:00-24:00 | 00:00 | - | Occupied from |
| UNOCTOD3 | 0:00-24:00 | 00:00 | - | Occupied until |
| DOW4 | 0/1 | 0 | - | Period 4 days of the week MTWTFSSH Monday Tuesday Wednesday Thursday Friday Saturday Sunday Holiday |
| OCCTOD4 | 0:00-24:00 | 00:00 | - | Occupied from |
| UNOCTOD4 | 0:00-24:00 | 00:00 | - | Occupied until |
| DOW5 | 0/1 | 0 | - | Period 5 days of the week MTWTFSSH Monday Tuesday Wednesday Thursday Friday Saturday Sunday Holiday |
| OCCTOD5 | 0:00-24:00 | 00:00 | - | Occupied from |
| UNOCTOD5 | 0:00-24:00 | 00:00 | - | Occupied until |
| DOW6 | 0/1 | 0 | - | Period 6 days of the week MTWTFSSH Monday Tuesday Wednesday Thursday Friday Saturday Sunday Holiday |
| OCCTOD6 | 0:00-24:00 | 00:00 | - | Occupied from |
| UNOCTOD6 | 0:00-24:00 | 00:00 | - | Occupied until |
| DOW7 | 0/1 | 0 | - | Period 7 days of the week MTWTFSSH Monday Tuesday Wednesday Thursday Friday Saturday Sunday Holiday |
| OCCTOD7 | 0:00-24:00 | 00:00 | - | Occupied from |
| UNOCTOD7 | 0:00-24:00 | 00:00 | - | Occupied until |
| DOW8 | 0/1 | 0 | - | Period 8 days of the week MTWTFSSH Monday Tuesday Wednesday Thursday Friday Saturday Sunday Holiday |
| OCCTOD8 | 0:00-24:00 | 00:00 | - | Occupied from |
| UNOCTOD8 | 0:00-24:00 | 00:00 | - | Occupied until |

| | |
|---------------|---------------------------|
| Modify value | Screen description |
| OCCTOD1 | Item name |
| 00:00 | Value before modification |
| 12.2_ | Value during modification |
| | 12h2_ |
| Occupied from | |

4.9.25 - HOLIDY0XS menu

This function is used to define 16 public holiday periods. Each period is defined with the aid of three parameters: the month, starting day and duration of the public holiday period. During these public holidays the controller will be in occupied or unoccupied mode, depending on the programmed periods validated for public holidays.

Each of these public holiday periods can be displayed and changed with the aid of a sub-menu.

ATTENTION: The broadcast function must be activated to utilise the holiday schedule, even if the unit is running in stand-alone mode (not connected to CCN).

| NAME | FORMAT | DEFAULT | UNIT | DESCRIPTION |
|---------|--------|---------|------|------------------|
| HOL_MON | 0-12 | 0 | - | Holiday month |
| HOL_DAY | 0-31 | 0 | - | Holiday day |
| HOL_LEN | 0-99 | 0 | - | Holiday duration |

5 - PRO-DIALOG PLUS CONTROL OPERATION

5.1 - Start/stop control

The table below summarises the unit control type and stop or go status with regard to the following parameters.

- **Operating type:** this is selected using the start/stop button on the front of the user interface.
LOFF: local off, L-C: local on, L-SC: local schedule, REM: remote, CCN: network, MAST: Master
- **Remote start/stop contacts:** these contacts are used when the unit is in remote operating type (Remote). See sections 3.6.2 and 3.6.3.
- **CHIL_S_S:** this network command relates to the unit start/stop when the unit is in network mode (CCN).
- **Command set to Stop:** the unit is halted.
- **Command set to Start:** the unit runs in accordance with schedule 1.
- **Start/Stop schedule:** occupied or unoccupied status of the unit as determined by the unit start/stop program (Schedule 1).
- **Master control type.** This parameter is used when the unit is the master unit in a two chiller lead/lag arrangement. The master control type determines whether the unit is to be controlled locally, remotely or through CCN (this parameter is a Service configuration).
- **CCN emergency shutdown:** if this CCN command is activated, it shuts the unit down whatever the active operating type.
- **General alarm:** the unit is totally stopped due to failure.

| ACTIVE OPERATING TYPE | | | | | | | STATUS OF PARAMETERS | | | | | CONTROL | UNIT |
|-----------------------|--------|--------|--------|--------|--------|----------|---------------------------|---------------------|--------------------------|------------------------|---------------|---------|------|
| LOFF | L-C | L-SC | REM | CCN | MAST | CHIL_S_S | Remote start/stop contact | Master control type | Start-Stop time schedule | CCN emergency shutdown | General alarm | TYPE | MODE |
| - | - | - | - | - | - | - | - | - | - | Active | - | - | Off |
| - | - | - | - | - | - | - | - | - | - | - | oui | - | Off |
| - | - | - | - | Active | - | Off | - | - | - | - | - | CCN | Off |
| - | - | - | - | Active | - | - | - | - | Unoccupied | - | - | CCN | Off |
| - | - | - | - | - | Active | Off | - | CCN | - | - | - | CCN | Off |
| - | - | - | - | - | Active | - | - | CCN | Unoccupied | - | - | CCN | Off |
| - | - | - | - | Active | - | On | - | - | Occupied | Disabled | No | CCN | On |
| - | - | - | - | - | Active | On | - | CCN | Occupied | Disabled | No | CCN | On |
| Active | - | - | - | - | - | - | - | - | - | - | - | Local | Off |
| - | - | Active | - | - | - | - | - | - | Unoccupied | - | - | Local | Off |
| - | - | - | - | - | Active | - | - | Local | Unoccupied | - | - | Local | Off |
| - | Active | - | - | - | - | - | - | - | - | Disabled | No | Local | On |
| - | - | Active | - | - | - | - | - | - | Occupied | Disabled | No | Local | On |
| - | - | - | - | - | Active | - | - | Local | Occupied | Disabled | No | Local | On |
| - | - | - | Active | - | - | - | Open | - | - | - | - | Remote | Off |
| - | - | - | Active | - | - | - | - | - | Unoccupied | - | - | Remote | Off |
| - | - | - | - | - | Active | - | Open | Remote | - | - | - | Remote | Off |
| - | - | - | - | - | Active | - | - | Remote | Unoccupied | - | - | Remote | Off |
| - | - | - | Active | - | - | - | Closed | - | Occupied | Disabled | No | Remote | On |
| - | - | - | - | - | Active | - | Closed | Remote | Occupied | Disabled | No | Remote | On |

5.2 - Heat exchanger water pump control

Master/slave control is not active, or it is active and unit is the master unit:

In the On, Stopping or Delay modes and if the unit is stopped the pump is started up and continues to operate for 20 seconds after the compressor has stopped. It is stopped if the boiler is active, but could be started up due to the capacity limitation function.

Master/slave function is active and unit is the slave unit:

The pump is started up, when the unit is started up and if the demand limit is above 1%. Otherwise the pump will be stopped 30 seconds after the last compressor has stopped, except if the configuration parameter "lag_pump" has been configured to turn the pump even if it has been set to stop. In this case the pump will run continuously.

A periodical quick pump start-up has been configured:

The water pump is started up each day at 14.00 hours for two seconds.

5.3 - Control interlock contact

This contact checks the status of a loop (water flow switch and customer safety loop, see chapter 3.6). It prevents the unit from starting if it is open when the delay at start-up has expired. This open contact leads to an alarm shutdown, if the unit is running.

5.4 - Heat exchanger frost protection

The heater for the heat exchanger and the water pump (for units with a pump) can be energised to protect the heat exchanger, if it may be damaged by frost, when the unit is shut down for a long time at low outdoor temperature.

NOTE: Heat exchanger heater control parameters can be modified, using the Service configuration.

5.5 - Control point

The control point represents the water temperature that the unit must produce. The heat exchanger entering water temperature is controlled by default, but the heat exchanger leaving water temperature can also be controlled (requires a Service configuration modification).

Control point = active setpoint + reset

5.5.1 - Active setpoint

Two setpoints can be selected for the heating mode. Usually, the second setpoint is used for unoccupied periods.

Depending on the current operating type, the active setpoint can be selected:

- by choosing the item in the GENUNIT menu,
- via the user's volt-free contacts,
- via network commands
- via the setpoint timer program (schedule 2).

The following tables summarise the possible selections depending on the control types (local, remote or network) and the following parameters:

- Setpoint select in local control: item LSP_SEL in the GENUNIT menu permits selection of the active setpoint, if the unit is in local operating type.
- Operating mode.
- Setpoint selection contacts: setpoint selection contact status.
- Schedule 2 status: schedule for setpoint selection.

LOCAL OPERATING MODE

PARAMETER STATUS

| Operating mode | Local setpoint selection | Time schedule 2 status | Active setpoint |
|----------------|--------------------------|------------------------|--------------------|
| Heating | sp1 | - | Heating setpoint 1 |
| Heating | sp 2 | - | Heating setpoint 2 |
| Heating | auto | occupied | Heating setpoint 1 |
| Heating | auto | unoccupied | Heating setpoint 2 |

REMOTE OPERATING MODE

PARAMETER STATUS

| Operating mode | Setpoint selection contact | Active setpoint |
|----------------|----------------------------|--------------------|
| Heating | sp 1 (open) | Heating setpoint 1 |
| Heating | sp 2 (closed) | Heating setpoint 2 |

5.5.2 - Reset

Reset means that the active setpoint is modified so that less machine capacity is required. The setpoint is decreased.

This modification is in general a reaction to a drop in the load. For the Pro-Dialog control system, the source of the reset can be configured in the HCCONFIG table.

This reset can be based on:

- either the outside temperature:
 - this gives a measure of the load trends for the building
 - if the outside temperature decreases, the setpoint will again increase.
- or the return water temperature:
 - this is the heat exchanger delta T and gives an average building load
 - if the temperature difference is reduced, the setpoint will decrease.

In both cases the reset parameters, i.e. slope, source and maximum value, are configurable in the RESETCFG menu.

Reset is a linear function based on three parameters.

- A reference at which reset is zero (outdoor temperature or delta T - no reset value).
- A reference at which reset is maximum (outdoor temperature or delta T - full reset value).
- The maximum reset value.

5.6 - Capacity limitation

Capacity limitation is used to restrict the unit power consumption. The Pro-Dialog control system allows limitation of the unit capacity, using user-controlled volt-free contacts.

Capacity limitation can result in a demand limit, a capacity loss or a limit demand in the night mode.

The unit capacity can never exceed the limitation setpoint activated by these contacts. The limitation setpoints can be modified in the SETPOINT menu.

5.7 - Capacity control

This function adjusts the number of active compressors to keep the heat exchanger water temperature at its setpoint. The precision with which this is achieved depends on the capacity of the water loop, the flow rate, the load, and the number of stages available on the unit. The control system continuously takes account of the temperature error with respect to the setpoint, as well as the rate of change in this error and the difference between entering and leaving water temperatures, in order to determine the optimum moment at which to add or withdraw a capacity stage.

If the same compressor undergoes too many starts (per hour) or runs below one minute each time it is started this automatically brings about reduction of compressor starts, which makes leaving water temperature control less precise.

In addition, the high pressure, low pressure or defrost unloading functions can also affect the temperature control accuracy. Compressors are started and stopped in a sequence designed to equalise the number of start-ups (value weighted by their operating time).

5.8 - Defrost function

Defrost is activated to reduce frost build-up on the air heat exchanger. During the defrost cycle the fans of that circuit are stopped, and the four-way refrigerant valve is reversed, forcing the circuit to cooling mode. The fan can temporarily be restarted during the defrost cycle. The defrost cycle is fully automatic and does not require any setting.

5.9 - Additional electric heater stage control

As an option, the heat pump units can control up to four additional electric heating stages.

The electric heating stages are activated to complement the heating capacity when the following conditions are satisfied:

- The unit uses 100% of the available heating capacity, or the unit is limited in its operation by a protection mode (low suction temperature, hot gas or defrost sequence in progress protection), and in all cases cannot satisfy the heating load.
- The outdoor temperature is below a configured threshold (see HCCONFIG configuration).
- Unit capacity limitation is not active.

The user may configure the last available electric heating stages as a safety stage. In this case, the safety stage is only activated in addition to the other stages if there is a machine fault, preventing the use of the heating capacity. The other electric heating stages will continue to operate as described above.

5.10 - Control of a boiler

The unit can control the start-up of a boiler. When the boiler is operating, the unit water pump is stopped. A heat pump unit and a boiler cannot operate together.

In this case the boiler output is activated in the following conditions:

- A fault prevents the use of the heat pump capacity.
- The unit works at a very low outside temperature, making the heat pump capacity insufficient. The outside air temperature threshold for use of the boiler is fixed at -10°C, but this value can be adjusted in the HCCONFIG menu.

NOTE: The control of the electric heating stages or of a boiler is not authorised for slave units.

5.11 - Eco function

The 61AF units include an Eco function. This function is based on the circulating refrigerant flow and allows maintaining the superheat setpoint. The function is not available during defrost and during the first minute of operation.

The objective of this function is to obtain higher performances and improved efficiency.

5.12 - Master/slave assembly

Two Pro-Dialog+ units can be linked to produce a master/slave assembly. The two machines are interconnected over the CCN bus. All parameters required for the master/slave function must be configured through the Service configuration menu.

Master/slave operation requires the connection of a temperature probe at the common manifold on each machine, if the heat exchanger leaving water temperature is controlled. It is not required, if the entering water temperature is controlled.

The master/slave assembly can operate with constant or variable flow. In the case of variable flow each machine must control its own water pump and automatically shut down the pump, if the cooling capacity is zero.

For constant flow operation the pumps for each unit are continuously operating, if the system is operating. The master unit can control a common pump that will be activated, when the system is started. In this case the slave unit pump is not used.

All control commands to the master/slave assembly (start/stop, setpoint, heating mode operation, load shedding, etc.) are handled by the unit which is configured as the master, and must therefore only be applied to the master unit. They will be transmitted automatically to the slave unit.

The master unit can be controlled locally, remotely or by CCN commands. Therefore to start up the assembly, simply validate the Master operating type (Master) on the master unit. If the Master has been configured for remote control then use the remote volt-free contacts for unit start/stop.

The slave unit must stay in CCN operating type continuously. To stop the master/slave assembly, select Local Off on the master unit or use the remote volt-free contacts if the unit has been configured for remote control.

One of the functions of the master unit (depending on its configuration) may be the designation, whether the master or slave is to be the lead machine or the follower. The roles of lead machine and follower will be reversed when the difference in running hours between the two units exceeds a configurable value, ensuring that the running times of the two units are automatically equalised.

The changeover between lead machine and follower may take place when the assembly is started up, or even whilst running. The running time balancing function is not active if it has not been configured: in this case the lead machine is always the master unit.

The lead machine will always be started first. When the lead machine is at its full available capacity, start-up delay (configurable) is initialised on the follower. When this delay has expired, and if the error on the control point is greater than 1.7°C, the follower unit is authorised to start and the pump is activated. The follower will automatically use the master unit active setpoint. The lead machine will be held at its full available capacity for as long as the active capacity on the follower is not zero. When the follower unit receives a command to stop, its evaporator water pump is turned off with 20 seconds delay.

In the event of a communication fault between the two units, each shall return to an autonomous operating mode until the fault is cleared. If the master unit is halted due to an alarm, the slave unit is authorised to start without prior conditions.

ATTENTION: For heat pumps operating in master/slave mode and using an NRCP2 board or equipped with electric heater stages control must be on the entering water temperature.

6 - DIAGNOSTICS - TROUBLESHOOTING

6.1 - General

The Pro-Dialog+ control system has many fault tracing aid functions. The local interface and its various menus give access to all unit operating conditions. If an operating fault is detected, an alarm is activated and an alarm code is stored in the Alarms menu, sub-menus CUR_ALRM and ALARMRST.

6.2 - Displaying alarms

The alarm LED on the interface (see chapter 4.1) allows the quick display of the unit status.

- A flashing LED shows that the circuit is operating but there is an alert.
- A steady LED shows that the circuit has been shut down due to a fault.

The ALARMRST menu on the main interface displays up to five fault codes that are active on the unit.

6.3 - Resetting alarms

When the cause of the alarm has been corrected the alarm can be reset, depending on the type, either automatically on return to normal, or manually when action has been taken on the unit. Alarms can be reset even if the unit is running.

This means that an alarm can be reset without stopping the machine. In the event of a power supply interrupt, the unit restarts automatically without the need for an external command. However, any faults active when the supply is interrupted are saved and may in certain cases prevent a circuit or a unit from restarting.

A manual reset must be run from the main interface via the ALARMRST menu, item RST_ALM. Depending on the configuration in the GENCONF menu, access to the item may be protected by a password.

6.4 - Alarm codes

| Alarm No. | Alarm code | Alarm description | Reset type | Probable cause | Action taken by the control |
|-----------------------------------|------------|---|--|---|---|
| Thermistor faults | | | | | |
| 1 | th-01 | Sensor fault, fluid entering water heat exchanger | Automatic when the temperature measured by the sensor returns to normal | Defective thermistor | Unit is shut down |
| 2 | th-02 | Sensor fault, fluid leaving water heat exchanger | Automatic when the temperature measured by the sensor returns to normal | Defective thermistor | Unit is shut down |
| 3 | th-03 | Defrost sensor fault, circuit A | Automatic when the temperature measured by the sensor returns to normal | Defective thermistor | Unit is shut down |
| 4 | th-04 | Defrost sensor fault, second coil | Automatic when the temperature measured by the sensor returns to normal | Defective thermistor | Unit is shut down |
| 5 | th-10 | Outside temperature sensor fault | Automatic when the temperature measured by the sensor returns to normal | Defective thermistor | Unit is shut down |
| 6 | th-11 | CHWS fluid sensor fault (master/slave) | Automatic when the temperature measured by the sensor returns to normal | Defective thermistor | The master/slave mode is stopped |
| 7 | th-12 | Suction sensor fault | Automatic when the temperature measured by the sensor returns to normal | Defective thermistor | Unit is shut down |
| 8 | th-24 | Economiser sensor fault | Automatic when the temperature measured by the sensor returns to normal | Defective thermistor | Unit is shut down |
| Pressure transducer faults | | | | | |
| 9 | Pr-01 | Discharge pressure transducer fault | Automatic when the voltage transmitted by the sensor returns to normal | Defective transducer or connection fault | Unit is shut down |
| 10 | Pr-04 | Suction pressure transducer fault | Automatic when the voltage transmitted by the sensor returns to normal | Defective transducer or connection fault | Unit is shut down |
| 11 | Pr-13 | Economiser pressure transducer fault | Automatic when the voltage transmitted by the sensor returns to normal | Defective transducer or connection fault | Unit is shut down |
| 12 | Pr-24 | Water pump pressure transducer fault | Automatic when the voltage transmitted by the sensor returns to normal | Defective transducer or connection fault | Unit is shut down |
| Communication fault | | | | | |
| 13 | Co-E1 | Communication loss with the EXV board | Automatic when communication is re-established | Installation bus fault or defective slave board | Unit is shut down |
| 14 | Co-O1 | Communication loss with PD-AUX board No.1 | Automatic when communication is re-established | Installation bus fault or defective slave board | Unit with optional water pressure sensors, unit is shut down. |
| 15 | Co-O2 | Communication loss with PD-AUX board No. 2 | Automatic when communication is re-established | Installation bus fault or defective slave board | None |
| 16 | A1-01 | CP A1 fault: Kriwan electrical protection open | Manual | Compressor overheating | Compressor is shut down |
| 17 | A2-01 | CP A2 fault: Kriwan electrical protection open | Manual | Compressor overheating | Compressor is shut down |
| Process faults | | | | | |
| 18 | P-01 | Water heat exchanger frost protection. | Automatic if the same alarm has not tripped during the last 24 hours, otherwise manual. | Water flow rate too low or defective thermistor | Unit is shut down |
| 19 | P-05 | Low suction temperature. | Automatic when the temperature returns to normal, and if this alarm has not appeared during the last 24 hours, otherwise manual. | Pressure sensor defective, EXV blocked or low refrigerant charge | Unit is shut down |
| 20 | P-08 | High superheat | Automatic when the temperature returns to normal, and if this alarm has not appeared during the last 24 hours, otherwise manual. | Pressure sensor defective, EXV blocked or low refrigerant charge | Unit is shut down |
| 21 | P-11 | Low superheat | Automatic when the temperature returns to normal, and if this alarm has not appeared during the last 24 hours, otherwise manual. | Pressure sensor defective, EXV blocked or low refrigerant charge | Unit is shut down |
| 22 | P-14 | Water flow control and customer interlock fault | Automatic if the unit is in manual shut-down status, otherwise manual. | Heat exchanger pump defect or water flow switch fault | Unit is shut down, if the alarm occurs in defrost mode, if not the unit remains on. |
| 23 | P-16 | Compressor A1 not started or no pressure increase registered | Manual | Connection problem | Compressor is shut down |
| 24 | P-17 | Compressor A2 not started or no pressure increase registered | Manual | Connection problem | Compressor is shut down |
| 25 | P-29 | Communication loss with the System Manager | Automatic when communication is re-established | CCN installation bus defective | Unit goes into autonomous mode |
| 26 | P-30 | Communication loss between master and slave | Automatic when communication is re-established | CCN installation bus defective | Unit goes into autonomous mode |
| 27 | P-31 | CCN emergency stop | Manual | Network command | Unit is shut down |
| 28 | P-32 | Fault water pump 1 | Manual | Pump overheating or poor pump connection | Unit is completely stopped if there is no emergency pump |
| 29 | P-37 | Repeated high pressure unloading | Automatic | Transducer defective or fan circuit fault | None |
| 30 | P-40 | Repeated low suction temperature unloading | Manual | Pressure sensor defective or refrigerant charge too low | Unit is shut down |
| 31 | P-43 | Heat exchanger temperature too low, less than 8°C, prevents unit start-up | Automatic when the temperature detected returns to normal | Operating compressor protection out of range or pressure sensor fault | The unit cannot start |
| 32 | P-50 | Refrigerant leak | Automatic when the concentration returns to a lower value than the normal threshold | Refrigerant leak or volatile components present in the machine atmosphere | None |
| 33 | P-63 | High pressure fault | Manual | Fan fault | Unit is shut down |
| 34 | P-97 | Reversed entering/leaving water sensors | Manual | Sensor defective, sensors reversed | Unit is shut down |
| 35 | MC-nn | Master chiller configuration error | Automatic when the master configuration returns to normal or when the unit is no longer in master/slave mode | Master/slave configuration error | Master/slave mode is stopped |
| 36 | FC-nO | No factory configuration | Automatic if the configuration is entered | Unit size has not been configured | Unit is shut down |

6.4 - Alarm codes (continued)

| Alarm No. | Alarm code | Alarm description | Reset type | Probable cause | Action taken by the control |
|-----------------------------------|------------|--------------------------------------|------------|--|-----------------------------|
| Process faults (continued) | | | | | |
| 37 | FC-nn | Illegal factory configuration number | Manual | The unit size has been configured with the wrong value | Unit is shut down |
| 38 | Sr-nn | Maintenance alert | Manual | Maintenance has been carried out on one of the critical components | None |
| 39 | P-28 | Customer safety lock | Automatic | The customer safety input has been activated | Unit is shut down |

